NONDISCRIMINATION AND ACCESSIBILITY REQUIREMENTS

KC CARE Health Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex including pregnancy and sexual orientation. KC CARE Health Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex including pregnancy and sexual orientation.

KC CARE Health Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages
- If you need these services, contact the **Privacy Officer**

If you believe that KC CARE Health Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy and sexual orientation), you can file a grievance with:

Privacy Officer, KC CARE Health Center
3515 Broadway Blvd, Kansas City, Mo. 64111
816.486.2233 • carematters@kccare.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the **Privacy Officer** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at:
http://www.hhs.gov/ocr/office/file/index.html.

KC CARE HEALTH CENTER